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| **Service Type:**  | Channels/Creeks/Drainage Easement  |
| **Service Location:**  | 330 HEARTWOOD DR, AUSTIN, TX  |

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| Service Information  |
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| What type of problem are you reporting?  |  | Other  |
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| Please describe the details of the problem.  |  | The waterway has large amounts of trees and limbs as well as trash and boulders that impede the flow of water in the waterway and increase the likely hood of flooding into the adjoining homes. Please contact Mr. Dale Flatt at 512-917-1666. He is retired and will meet the investigator onsite, and walk the area of concern  |
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| Please further describe the location of the problem.  |  | The area of immediate concern is bounded upstream by the City of Austin Greenbelt in proximity to South First Street and Heartwood Drive along the back side of the homes on Heartwood Drive to South Congress Ave, to the point where Williamson Creek crosses Wasson Rd. A review of property records indicate that the City of Austin owns these properties. The account numbers at Travis County Appraisal District are 319314,319258,839493,320681  |
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| An Investigator will review the site within 5 working days.  |  |  |
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| Contact Information  |
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| Citizen  |
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| Name: | MR. DALE L FLATT  |
| Address: |  |
| Phone: | 512-917-1666  |
| Email: | daleflatt@aol.com  |
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| Comments and Attachments  |
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| Additional Comments:  | a CD of Photos and notes will be provided at the time of the walk through  |
| Attachment(s):  |  |

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The service request has been successfully submitted. The tracking number is 14-00210772.